

PROCEDURE FOR WATER TAX AND CHARGES PAYMENT

STEP 1: Open the CMWSSB Official Website chennaietrowater.tn.gov.in

The screenshot shows the homepage of the Chennai Metropolitan Water Supply & Sewerage Board (CMWSSB). The browser tabs include 'Secretariat', 'Secretariat Email Server', and 'CMWSSB: Welcome to Chennai'. The address bar shows 'chennaietrowater.tn.gov.in'. The website header features the CMWSSB logo, the text 'CMWSSB CHENNAI METROPOLITAN WATER SUPPLY & SEWERAGE BOARD', and a 'Complaint Cell: + 4567 4567' with social media icons. A search bar with 'ENHANCED BY Google' is present. The navigation menu includes 'HOME', 'ABOUT US', 'DEPARTMENTS', 'CITIZEN'S CHARTER', 'RTI', 'PUBLIC INFORMATION', 'LAKE LEVELS', 'ONLINE SERVICES', 'TENDERS', and 'CONTACT US'. A 'Press Release' button is also visible. The main content area lists several news items with red text and blue links:

- [Click here: "Chennai Metro Water has launched preventive maintenance and mass desilting operation of the entire sewerage network"](#)
- [Click here: "Status of Ground Water Level, Rain Fall, Lake Storage"](#)
- [Click here: "Environmental and Social Systems Assessment Report March 2021"](#)
- [Click here: "Mobile Number Updation"](#)
- [Click here: "Tamil Nadu CM Announced Easy process for getting sewer connections in Chennai city from 02-12-2019"](#)
- [Click here: "TTRO PLANTS IN CHENNAI"](#)
- [Click here: "Industry Receiving TTRO Water"](#)
- [Click here: "Quarries as Reservoirs"](#)
- [Click here: "Register of wells – FORM – X"](#)
- [Click here: "Online registration of wells"](#)
- [Click here: "Dial for water"](#)
- [Click here: "Water Conservation Tips"](#)

The Windows taskbar at the bottom shows the time as 11:34 AM on 10/7/2021. An 'Activate Windows' watermark is visible in the bottom right corner of the browser window.

STEP 2: Choose Online Services in menu bar

The screenshot shows a web browser window with the URL chennaietrowater.tn.gov.in. The page header features the CMWSSB logo and the text "CHENNAI METROPOLITAN WATER SUPPLY & SEWERAGE BOARD". A search bar is present with the text "ENHANCED BY Google". The navigation menu includes "HOME", "ABOUT US", "DEPARTMENTS", "CITIZEN'S CHARTER", "RTI", "PUBLIC INFORMATION", "LAKE LEVELS", "ONLINE SERVICES", "TENDERS", and "CONTACT US". The "ONLINE SERVICES" menu is open, displaying a list of services: "Water Tax & Charges Payment", "New Water / Sewer Connection for Residential", "Ground Water Licenses (Registration of Wells)", "New Water Connection for Industries", "Azhalthal Inaippu (Dial for sewer connection)", "Register Your Complaints", "Complaints and Grievance", "Book a Water tanker", "Book a Sewage Tanker", "Regulation and Tariff", and "GOs and BPs". A "Press Release" button is also visible. The footer shows the Windows taskbar with the date and time "11:34 AM 10/7/2021".

Secretariat x Secretariat Email Server x CMWSSB: Welcome to Chennai | x

← → ↻ chennaietrowater.tn.gov.in ☆ 👤 ⋮

 **CMWSSB**
CHENNAI METROPOLITAN
WATER SUPPLY & SEWERAGE BOARD

Complaint Cell: + 4567 4567    

ENHANCED BY Google 🔍

HOME ABOUT US DEPARTMENTS CITIZEN'S CHARTER RTI PUBLIC INFORMATION LAKE LEVELS **ONLINE SERVICES** TENDERS CONTACT US Press Release

[Click here:"Chennai Metro Water has launched preventive maintenance and mass desilting operation"](#)

[Click here:"Status of Ground Water Level, Rain Fall, Lake Storage"](#)

[Click here:"Environmental and Social Systems Assessment Report March 2021"](#)

[Click here:"Mobile Number Updation" !\[\]\(f7d0469f5f606ed760feb4851784f3d8_img.jpg\)](#)

[Click here:"Tamil Nadu CM Announced Easy process for getting sewer connections in Chennai city fr](#)

[Click here:"TTRO PLANTS IN CHENNAI"](#)

[Click here:"Quarries as Reservoirs"](#)

[Click here:"Online registration of wells"](#)

[Click here: "Water Conservation Tips"](#)

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- Water Tax & Charges Payment
- New Water / Sewer Connection for Residential
- Ground Water Licenses (Registration of Wells)
- New Water Connection for Industries
- Azhalthal Inaippu (Dial for sewer connection)
- Register Your Complaints
- Complaints and Grievance
- Book a Water tanker
- Book a Sewage Tanker
- Regulation and Tariff
- GOs and BPs

Activate Windows
Go to PC settings to activate Windows

11:34 AM
10/7/2021

STEP 3: Click water tax & Charges payment in Online Services.

The screenshot shows a web browser window with the following elements:

- Browser Tabs:** Secretariat, Secretariat Email Server, CMWSSB: Water Tax & Charges P.
- Address Bar:** chennaietrowater.tn.gov.in/online_water_taxpayment.html
- Search Bar:** ENHANCED BY Google
- Navigation Menu:** HOME, ABOUT US, DEPARTMENTS, CITIZEN'S CHARTER, RECRUITMENT, RTI, PUBLIC INFORMATION, LAKE LEVELS, **ONLINE SERVICES**, TENDERS, Press Release, CONTACT US.
- Section Header:** ONLINE SERVICES / Water Tax & Charges Payment
- Left Sidebar:**
 - > Water Tax & Charges Payment
 - > New Water / Sewer Connection for Residential
 - > New Water Connection for Industries
 - > Register Your Complaints
 - > Book a Water tanker
 - > Book a Sewage Tanker
 - > Downloads
- Main Content Area:**
 - WATER TAX & CHARGES ONLINE PAYMENT**
 - Click to view Water Tax & Charges Online Payment
 - ***All online payments would be updated on the next banking day
 - *** "AI" - Additional Demand as a result of new Tariff Revision.
 - *** Best Viewed in Internet Explorer version 8 and above or Latest Browser.
 - WATER TAX & CHARGES ARREAR STATUS**
 - Click to view Water Tax & Charges Arrear Status
- System Tray:** Windows logo, taskbar icons (Edge, Excel, File Explorer, Firefox, Word, Chrome, etc.), system clock (11:35 AM, 10/7/2021), and a Windows activation watermark.

STEP 4: Click to view water tax & charges Online Payment

Secretariat x Secretariat Email Server x CMWSSB: Water Tax & Charges x Chennai Metro Water ::

chennaimetrowater.tn.gov.in/NewMetroWater/MetroWater/PGBD2/CMCEntryAdvance.aspx



சென்னைக் குடிநீர் வாரியம்
CHENNAI METRO WATER



Online Payment

Mobile No.

(or)
New Bill Number

Area

Division

Bill No.

Sub Code

Captcha

Enter
Captcha

Activate Windows
Go to PC settings to activate Windows.

11:36 AM
10/7/2021

STEP 5: Enter the details in the screen shown

Secretariat - Signout x Secretariat Email Server x CMWSSB: Water Tax & Charges P x Chennai Metro Water :: x +

chennaietrowater.tn.gov.in/NewMetroWater/MetroWater/PGBD2/CMCEnterAdvance.aspx



சென்னைக் குடிநீர் வாரியம்
CHENNAI METRO WATER



Online Payment

Mobile No.

(or)
New Bill Number

Area

Division

Bill No.

Sub Code

Captcha

Enter
Captcha

Activate Windows
Go to PC settings to activate Windows.

11:44 AM
10/7/2021

STEP 6: Select the tax and charges. Use ICICI or HDFC Payment Gateway for further payment process.

Secretariat - Signout | Secretariat Email Server | CMWSSB: Water Tax & Charges | Chennai Metro Water

chennaietrowater.tn.gov.in/NewMetroWater/MetroWater/PGBD2/AdvancePayment.aspx

Advance Payment Online

Please accept the Terms & conditions to proceed!

CMC No.	03 / 033 / 99999 / 002	Name	MOBILE TEST2
Category	999	Address	2,T.H. ROAD CHENNAI CHENNAI 600021
Class	D		
Tax	₹ 1.00		
Mobile No.	9865502232		

View: All ▼

Period	Description	Amount	Surcharge	Total	Select All
202001TI	Tax	1.00	0.00	1.00	<input checked="" type="checkbox"/>
202002TI	Tax	1.00	0.00	1.00	<input checked="" type="checkbox"/>
202101TI	Tax	1.00	0.00	1.00	<input checked="" type="checkbox"/>

Taxes

Total ₹

Surcharge ₹

Charges

Total ₹

Surcharge ₹

0

0

Total ₹

I agree [Terms And Conditions](#)

Pay-ICICI
Pay-HDFC

Cancel

Please accept the Terms & conditions to proceed!

Activate Windows
Go to PC settings to activate Windows.

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11:46 AM
10/7/2021