



CHENNAI METROPOLITAN WATER SUPPLY AND SEWERAGE BOARD

CIRCULAR

Proc.No:CMWSSB/ Co-ordn. /Special /008/ 2023

Dt. 06.02.2024

Sub: CMWSSB – O&M - AMR metering works – Instructions - Reg.

Metering of the service connections by CMWSSB is an essential prerequisite to ensure proper accounting. As part of DLI 7 of the Chennai City Partnership, CMWSSB has to adopt a policy for metering. The Board, in its meeting dated 23.11.2022, resolved to approve the metering policy.

The key objectives of the policy are:

- a) To promote water conservation by encouraging efficient water use
- b) To reduce non-revenue water (NRW) and increase cost recovery.
- c) To ensure fairness and equity to all consumers in charging for water services.
- d) To achieve 100% metering of all high-rise buildings and commercial connections by the year 2023 and to achieve 80% of domestic connections (G+2 and below buildings) by the year 2027.
- e) To set out roles and responsibilities of both CMWSSB and consumers in relation to the installation of metered connections, maintenance of the water meters.

This policy covers types of consumers for metering, selection of meter and meter specification and installation guidelines. It also covers the tariff, billing and collection and grievance redressal procedures related to metering. The responsibilities of the Board and consumers with regard to metering are described. The policy further stipulates that CMWSSB shall install water consumption meters

for all the consumers having water connections in a phased and progressive manner commencing with high water consumption and high revenue categories and all non-residential and new consumers.

Currently the file related to metering and its implementation is in Area-15. As a result, there is no knowledge or information about the subject in the Head office which is contradictory. Metering involves policy decision and continuous follow up for its effective implementation in the GCC limits. Hence, it is essential that the subject has to be handled only in the Headquarters.

It is hereby instructed that file currently being handled by Area Engineer-XV should be handed over to P&D wing to Tmt.M.S.Akilandeswari, Executive Engineer(P&D).

Hence all the correspondences, presentations, meetings shall be routed through E.E.(P&D) and the concerned Asst.Exe.Engineer and Asst.Engineer working in Planning & Design wing.

xxx sd/- 06.02.2024
Dr.T.G.VINAY I.A.S.,
MANAGING DIRECTOR

Copy to :

1. CE(O&M)-1
2. All Territorial SEs
3. All Area Engineers
4. Co-ordn. Wing to maintain the circular in a stock file
5. O/o.M.D, O/o. Exe. Dir, O/o.F.D, O/o.E.D.
6. Copy to I.T. wing to upload the circular in CMWSSB website