PRESS RELEASE

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<u>GRIEVANCE REDRESSAL MEETING TO BE HELD IN METROWATER</u> <u>AREA OFFICES ON 10.09.2022 (SATURDAY)</u>

The Grievance Redressal meeting will be held in 15 Metro Water Area Offices on **10.09.2022– Saturday.**

The Grievance Redressal meeting will be held during the Second Saturday of every month. This month it will be held on Saturday (**10.09.2022**) in all Metro Water Area Offices between 10.00 a.m. to 1.00 p.m.

The Area Offices are as follows:

Area Office-1	-	Thiruvottiyur
Area Office-2	-	Manali
Area Office-3	-	Madhavaram
Area Office-4	_	Tondiarpet
Area Office-5	_	Royapuram
	-	
Area Office-6	-	Thiru-vi-ka Nagar
Area Office-7	-	Ambattur
Area Office-8	-	Anna Nagar
Area Office-9	-	Teynampet
Area Office-10	-	Kodambakkam
Area Office-11	-	Valasaravakkam
Area Office-12	-	Alandur
Area Office-13	-	Adayar
Area Office-14	-	Perungudi
Area Office-15	-	Sholinganallur

Consumers are requested to furnish their complaints regarding water supply and sewage removal. They can also clarify their doubts regarding Water & Sewerage Tax and Water Charges during this meeting.

In order to redress the grievances of the public, it is ordered to conduct these meetings by Superintending Engineer in every Area. Hence, the public are requested to utilize the Grievance Redressal meeting to record their complaints regarding water supply and sewerage complaints and pending water/sewer new connections and also water tax / charges to Metro water and Maintaining of Rainwater Harvesting Structures in Chennai City.

Issued by: JOINT DIRECTOR / PUBLIC RELATIONS MANAGER Chennai Metropolitan Water Supply and Sewerage Board